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## FIRST FAMILY CHRISTMAS FREQUENTLY ASKED QUESTIONS

Q: What is the program about?

A: It is a celebration of the birth of our Savior that includes a variety show with worship, comedy, music, dance, and pageantry.

Q: When are the performances?

A: Saturday, December 8 at 1:00 p.m. and 6:00 p.m. and Sunday, December 9 at 3:00 p.m.

Q: What time do doors open?

A: For early seating tickets, 45 minutes before each performance. For general admission tickets, 30 minutes before each performance.

Q: How long is the program?

A: Just under two hours.

Q: Who are this year's guest artists?

A: Babbie Mason and the Voice of Mobile.

Q: Is there a cost to attend a performance?

A: Early seating tickets are \$10 and general admission tickets are \$8.

Q: Is there a group discount?

A: There is not a group discount.

Q: May I purchase tickets at the door?

A: Yes, but there is a risk that all tickets may be sold out at that time.

Q: May I exchange my ticket for a different performance?

A: Tickets cannot be exchanged or refunded.

Q: I did not receive my tickets after an online order, what do I do?

A: Please check your spam filter for the email which contains a PDF of the tickets. If you still don't have the email containing your tickets, please contact us at [ffc@fba.org](mailto:ffc@fba.org) or 770-234-8448 so we may email your tickets to you.

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Q: Does my child need a ticket?

A: If your child is five years old or older, your child will need a ticket and there is not a discount for children's tickets.

Q: Is there childcare?

A: There is childcare for children four years old and younger. To make reservations for childcare, please click on <https://www.fba.org/events/first-family-christmas-child-care>.

Q: Is there handicap accessibility?

A: Yes, there is handicap accessibility at the north and east entrances, restrooms, and the Worship Center. For individuals using wheelchairs, ushers will help find the most appropriate seating in the Worship Center to ensure aisles and pathways remain clear for the performers.

Q: If someone has questions about Jesus, the plan of salvation, or their faith, is there anyone with whom they can speak?

A: Yes, there will be Decision Counselors staffed in the Decision Room outside the back of the Worship Center to answer any questions and pray with individuals.